

NETGEAR[®]

26 PORT

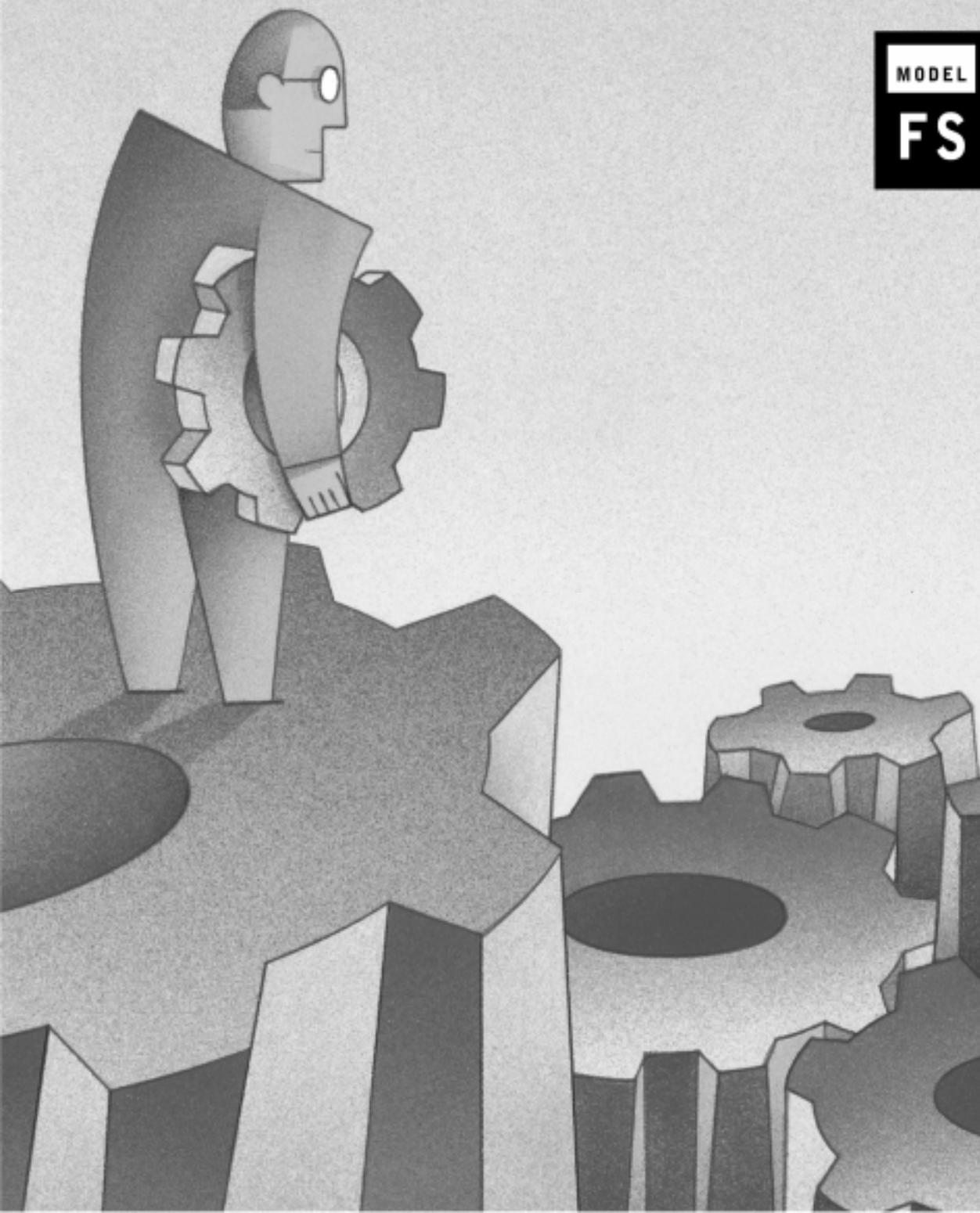
10/100Mbps

Smart Fast Ethernet Switch

Installation Guide

MODEL

FS 526^T



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This equipment is in the first category (information equipment to be used in commercial and/or industrial areas) and conforms to the standards set by the Voluntary Control Council for Interference by Data Processing Equipment and Electronic Office Machines that are aimed at preventing radio interference in commercial and/or industrial areas.

Consequently, when this equipment is used in a residential area or in an adjacent area thereto, radio interference may be caused to equipment such as radios and TV receivers.

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This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

This device may not cause harmful interference.

This device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

EN 55 022 Declaration of Conformance

This is to certify that the NETGEAR Model FS526T Smart Fast Ethernet Switch is shielded against the generation of radio interference in accordance with the application of Council Directive 89/336/EEC, Article 4a. Conformity is declared by the application of EN 55024 Class A (CISPR 22).

EN 55 022 and EN 55 024 Statements

This is to certify that the NETGEAR Model FS526T Smart Fast Ethernet Switch is shielded against the generation of radio interference in accordance with the application of Council Directive 89/336/EEC, Article 4a. Conformity is declared by the application of EN 55 022 Class A (CISPR 22) and EN 55 024.



Warning: This is a Class A product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take appropriate measures.

Canadian Department of Communications Radio Interference Regulations

This digital apparatus (NETGEAR Model FS526T Smart Fast Ethernet Switch) do not exceed the Class A limits for radio-noise emissions from digital apparatus as set out in the Radio Interference Regulations of the Canadian Department of Communications.

Règlement sur le brouillage radioélectrique du ministère des Communications

Cet appareil numérique (NETGEAR Model FS526T Smart Fast Ethernet Switch) respecte les limites de bruits radioélectriques visant les appareils numériques de classe A prescrites dans le Règlement sur le brouillage radioélectrique du ministère des Communications du Canada.

Customer Support

For assistance with installing and configuring your NETGEAR system or with questions or problems following installation:

- Check the NETGEAR Web page at <http://www.NETGEAR.com>.
- Call Technical Support in North America at 1-888-NETGEAR. If you are outside North America, please refer to the phone numbers listed on the Support Information Card that shipped with your switch.
- Email Technical Support at support@NETGEAR.com.

Defective or damaged merchandise can be returned to your point-of-purchase representative.

Internet/World Wide Web

NETGEAR maintains a World Wide Web home page that you can access at the uniform resource locator (URL) <http://www.NETGEAR.com>. A direct connection to the Internet and a Web browser such as Internet Explorer or Netscape are required.

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CHAPTER 1: INTRODUCTION

Congratulations on your purchase of the NETGEAR Model FS526T Smart Fast Ethernet Switch! Your NETGEAR Switch is a state-of-the-art, high-performance, IEEE-compliant network solution designed for users who require a large number of ports and want the power of Gigabit connectivity to eliminate bottlenecks, boost performance, and increase productivity. There are two built-in RJ-45 Gigabit Ethernet ports on the front panel of the switch that support non-stop 10/100/1000 copper networks. To simplify installation, the switch is shipped ready for use out of the box.

This chapter serves as the introduction for using your NETGEAR FS526T Smart Fast Ethernet Switch and provides the following information:

- Overview
- Switch Features
- Package contents

Overview

Your NETGEAR Model FS526T Smart Fast Ethernet Switch provides two built-in RJ-45 Gigabit Ethernet ports that support non-stop 10/100/1000 copper networks. Using these Gigabit ports, you can create high-speed connections to a server or network backbone. For example, you can:

- Connect switches to each other with high-speed links
- Link to high-speed servers
- Provide 10/100/1000 copper connectivity

Your NETGEAR Model FS526T Smart Fast Ethernet Switch also provides the benefit of administrative management with a complete package of features for the observation, configuration, and control of your network. With a Web-based Graphical User Interface (GUI), the switch's many capabilities can be viewed and used in a simple and intuitive manner. There is also an easy to use switch management utility that runs on a PC. The switch's management features include configuration for port and switch information, VLAN for traffic control, port trunking for increased bandwidth, and Class of Service (CoS) for traffic prioritization. These features and more will allow you to better understand and control your network.

Your NETGEAR Model FS526T Smart Fast Ethernet Switch can be free-standing, or rack mounted in a wiring closet or equipment room. It is IEEE-compliant and offers low latency for high-speed networking. It includes 24 auto-sensing 10/100 Ethernet/Fast Ethernet ports and two Gigabit ports. All ports are shielded RJ-45 ports that automatically negotiate to the highest speed. This capability makes the switch ideal for environments that have a mix of Ethernet, Fast Ethernet, or Gigabit Ethernet devices. In addition, all 10/100/1000 Mbps ports operate in half- or full-duplex mode, increasing the maximum bandwidth of each connection up to either 20 Mbps, 200 Mbps, or 2000 Mbps, respectively. The maximum segment length is 328 feet (100 meters) over Category 5 unshielded twisted-pair (UTP) cable.

Features

The following list identifies the key features of the NETGEAR Model FS526T Smart Fast Ethernet Switch.

- Twenty-four 10/100 Mbps auto sensing Fast Ethernet switching ports
- Two built-in RJ-45 Gigabit Ethernet ports for 10/100/1000 Mbps connectivity
- Administrative switch management including:
 - IEEE 802.1Q Tag VLAN with up to 64 Static VLAN groups
 - Port-based VLAN with up to 26 groups, any one port can belong to different VLAN groups
 - IEEE 802.1p (Class of Service)
 - Port-based QoS with High/Normal options
 - Port Trunking - Manual as per IEEE802.3ad Link Aggregation
 - DHCP client function
 - Port setting
 - Web-based configuration from anywhere on the network
 - PC-based management utility that auto discovers devices (up to 256 agents/switches) and lets you configure each agent
 - Configuration Backup/Restore that enables easy configuration of more than one switch
 - Password access control
 - Firmware upgrade
- Full compatibility with IEEE standards:
 - IEEE 802.3i (10BASE-T)
 - IEEE 802.3u (100BASE-TX)
 - IEEE 802.3ab (1000BASE-T)
 - IEEE 802.3x (full-duplex flow control)
- Auto-sensing and auto-negotiating capabilities for all ports
- Auto Uplink™ on all ports to make the right connection
- Integrated address Look-Up Engine, supports 4K absolute MAC addresses
- Full- and half-duplex functions for all 10/100/1000 ports
- Store-and-Forward transmission to remove bad packets from the network
- Active flow control to minimize packet loss/frame drops:
 - Half-duplex back-pressure control
 - Full-duplex IEEE 802.3x pause frame flow control
- LED indicators for port status monitoring:
 - Power LED to indicate power on/off status
 - Link LED to indicate link status and activity
 - Dual-color Mode LED to indicate speed, activity, duplex mode, and collision
- Reset Button: To restart switch without changing any current configuration.
- Factory Reset Button: Reset switch configuration to factory default setting.
- Easy migration from existing 10 Mbps network to 100 Mbps Fast Ethernet network
- Easy upgrade path to add gigabit technology to your network
- Flexible installation:
 - Standalone desktop installation
 - 19-inch standard rack-mount
- Standard 1U case size

Package Contents

Figure 1-1 shows the package contents of the NETGEAR Model FS526T Smart Fast Ethernet Switch.

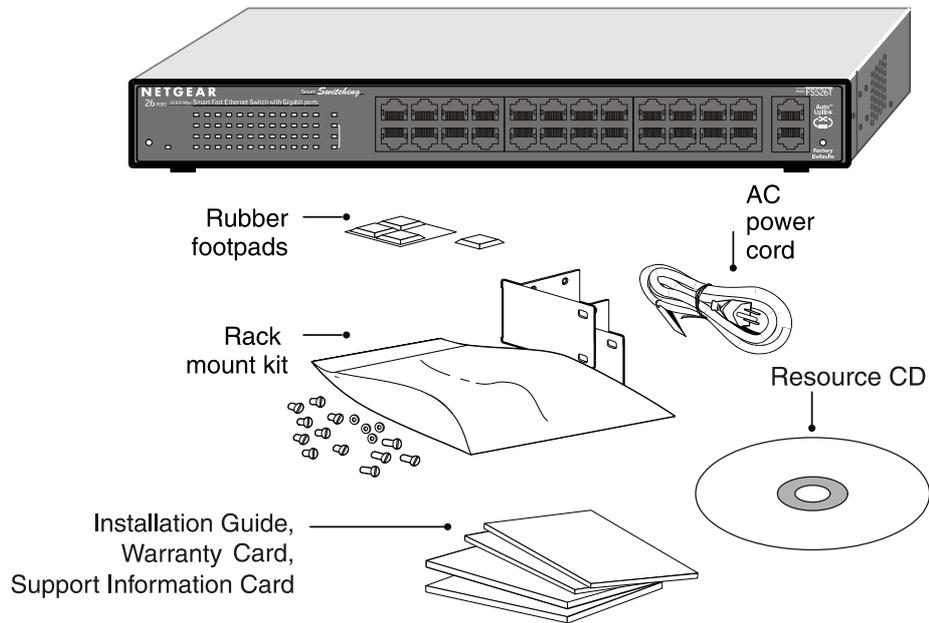


Figure 1-1. Package Contents

Verify that your package contains the following:

- One FS526T Smart Fast Ethernet Switch
- Rubber footpads for tabletop installation
- Power cord
- Rack-mount kit for installing the switch in a 19-inch rack
- This Installation guide
- Resource CD, with GearDiscovery Utility and User's manual
- Support Information Card
- Warranty Card

If any item is missing or damaged, contact your place of purchase immediately.

CHAPTER 2: PHYSICAL DESCRIPTION

This chapter describes the hardware features of the NETGEAR Model FS526T Smart Fast Ethernet Switch. Topics include:

- Front and back panels
- 10/100/1000 Mbps auto-sensing RJ-45 ports
- LED descriptions

Front and Back Panels

Figures 2-1 and 2-2 show the key components on the front and back panels of the NETGEAR Model FS526T Smart Fast Ethernet Switch.

The front panel contains LEDs and RJ-45 jacks. The back panel has a standard AC power receptacle for accommodating the supplied power cord.

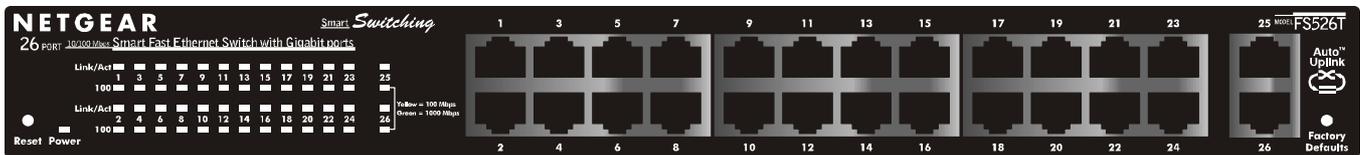


Figure 2-1. Front Panel of the FS526T Smart Fast Ethernet Switch

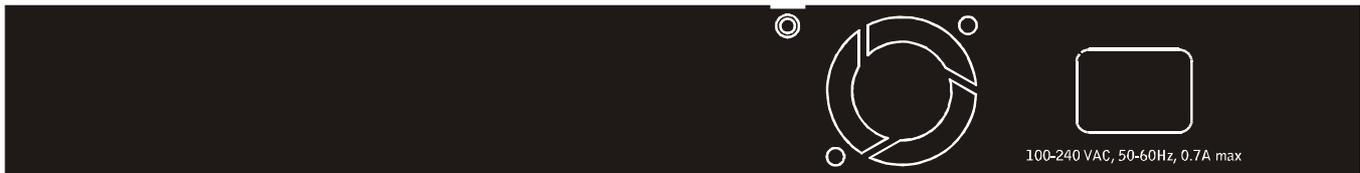


Figure 2-2. Back Panel of the FS526T Smart Fast Ethernet Switch

10/100/1000 Mbps RJ-45 Ports

As Figure 2-1 shows, the FS526T Smart Fast Ethernet Switch has 24 10/100 Mbps and 2 10/100/1000 Mbps RJ-45 ports. These ports are auto-sensing 10/100 or 10/100/1000 Mbps ports: When you insert a cable into an RJ-45 port, the switch automatically ascertains the maximum speed (10 or 100 or 1000 Mbps) and duplex mode (half- or full-duplex) of the attached device. All ports support only unshielded twisted-pair (UTP) cable terminated with an 8-pin RJ-45 plug.

To simplify the procedure for attaching devices, all RJ-45 ports support Auto Uplink. This technology lets you attach devices to the RJ-45 ports using either straight-through or crossover cables. When you insert a cable into the switch's RJ-45 port, the switch automatically:

- Senses whether the cable is a straight-through or crossover cable, and
- Determines whether the link to the attached device requires a "normal" connection (such as when connecting the port to a PC) or an "uplink" connection (such as when connecting the port to a router, switch, or hub).
- After ascertaining this information, the switch automatically configures the RJ-45 port to enable communications with the attached device, without requiring user intervention. In this way, the Auto Uplink technology compensates for setting uplink connections, while eliminating concern about whether to use crossover or straight-through cables when attaching devices.

LED Descriptions

The front panel of the NETGEAR Model FS526T Smart Fast Ethernet Switch has LEDs that provide a quick and accurate display of link, port speed, and activity. Table 2-1 summarizes the LEDs on the switch.

Table 2-1. Front Panel LEDs:

Label	Color	Activity	Description
Power	Green	On Off	Power is supplied to the switch. Power is disconnected.
Link/ACT (the port number)	Green	On Blinking Off	Port has a valid link connection. Data transmission is occurring on the port. A valid link has not been established on the port.
Speed			
10/100 Mbps Ports	Green	On Off	Port has made a connection at a speed of 100 Mbps for that port. Port has made a connection at a speed of 10 Mbps for that port
10/100/1000 Mbps Ports	Green Amber	On On Off	Port has made a connection at a speed of 1 Gbps for that port. Port has made a connection at a speed of 100 Mbps for that port. Port has made a connection at a speed of 10 Mbps for that port

CHAPTER 3: APPLICATIONS

Your NETGEAR Model FS526T Smart Fast Ethernet Switch is designed to provide flexibility in configuring your network connections. It can be used as a stand-alone device or with 10 Mbps, 100 Mbps, 10/100 Mbps, and 1000 Mbps hubs and switches. This chapter shows how the switch can be used in various network environments.

Topics include:

Desktop switching

Desktop Switching

Your NETGEAR Model FS526T Smart Fast Ethernet Switch can be used as desktop switch to build a small network that enables users to have 1000 Mbps access to a file server. With full-duplex enabled, the switch port connected to the server or PC can provide 2000 Mbps throughput.

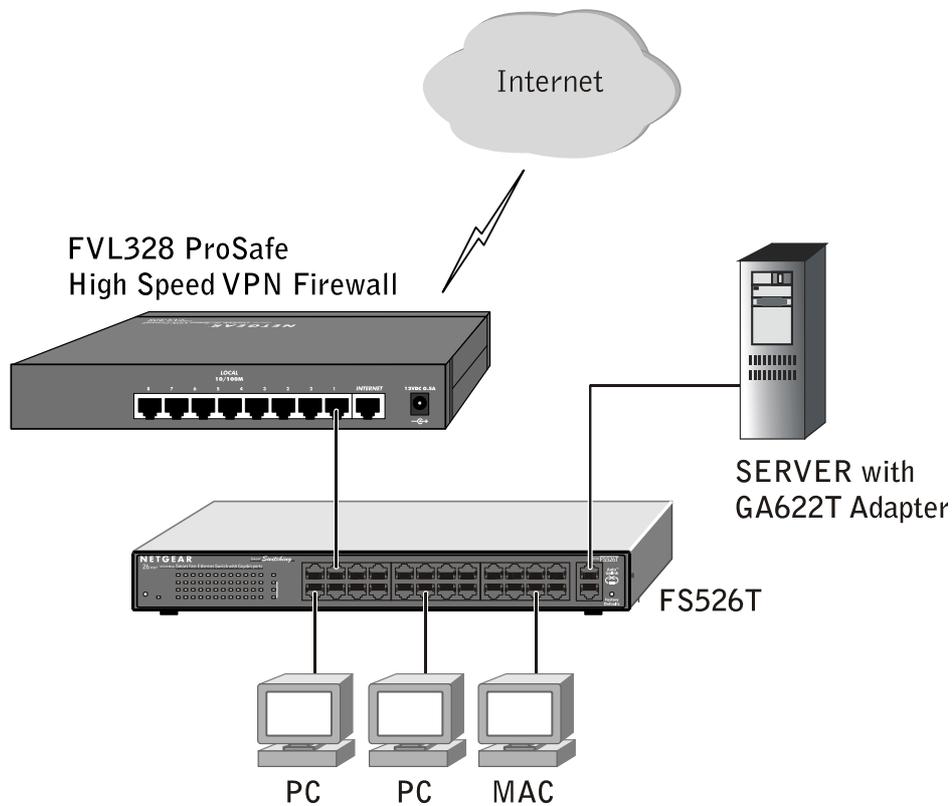


Figure 3-1. Example of Desktop Switching

CHAPTER 4: INSTALLATION

This chapter describes the installation procedures for your NETGEAR Model FS526T Smart Fast Ethernet Switch. Switch installation involves the following steps:

- Step 1: Preparing the site
- Step 2: Installing the switch
- Step 3: Checking the installation
- Step 4: Applying AC power
- Step 5: Managing the switch through a Web browser or the GearDiscovery program for initial configuration
- Step 6: Connecting devices to the switch

Step 1: Preparing the Site

Before you install your switch, be sure your operating environment meets the operating environment requirements in Table 4-1.

Table 4-1. Site Requirements

Characteristics	Requirements
Mounting Desktop installations: Rack-mount installations:	Provide a flat table or shelf surface. Use a 19-inch (48.3-centimeter) EIA standard equipment rack that is grounded and physically secure. You also need the rack-mount kit supplied with your switch.
Access	Locate the switch in a position that lets you access the front panel RJ-45 ports, view the front panel LEDs, and access power connector.
Power source	Provide a power source within 6 feet (1.8 meters) of the installation location. Power specifications for the switch are shown in Appendix C. Be sure the AC outlet is not controlled by a wall switch, which can accidentally turn off power to the outlet and the switch.
Environmental Temperature:	Install the switch in a dry area, with ambient temperature between 0 and 40°C (32 and 104°F). Keep the switch away from heat sources such as direct sunlight, warm air exhausts, hot-air vents, and heaters.
Operating humidity:	The installation location should have a maximum relative humidity of 90%, non-condensing.
Ventilation:	Do not restrict airflow by covering or obstructing air inlets on the sides of the switch. Keep at least 2 inches (5.08 centimeters) free on all sides for cooling. Be sure there is adequate airflow in the room or wiring closet where you intend to install the switch.
Operating conditions:	Keep the switch at least 6 ft (1.83 m) away from nearest source of electromagnetic noise, such as a photocopy machine.

Step 2: Installing the Switch

You can install your NETGEAR Model FS526T Smart Fast Ethernet Switch on a flat surface or in a standard 19-inch rack.

Installing the Switch on a Flat Surface

The switch ships with four self-adhesive rubber footpads. Stick one rubber foot pad on each of the four concave spaces on the bottom of the switch. The rubber footpads cushion the switch against shock/vibrations. They also provide space between each stacked switch for ventilation.

Installing the Switch in a Rack

To install the switch in a rack, use the following procedure (and refer to Figure 4-1). To perform this procedure, you need the 19-inch rack-mount kit supplied with your switch.

1. Attach the supplied mounting brackets to the side of the switch.
2. Insert the screws provided in the rack-mount kit through each bracket and into the bracket mounting holes in the switch.
3. Tighten the screws with a #1 Phillips screwdriver to secure each bracket.
4. Align the mounting holes in the brackets with the holes in the rack, and insert two pan-head screws with nylon washers through each bracket and into the rack.
5. Tighten the screws with a #2 Phillips screwdriver to secure the switch in the rack.

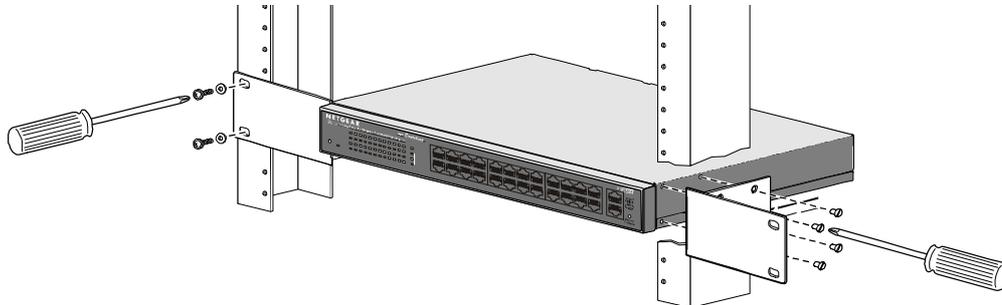


Figure 4-1. Attaching Mounting Brackets

Step 3: Checking the Installation

Before you apply power:

- o Inspect the equipment thoroughly.
- o Verify that all cables are installed correctly.
- o Check cable routing to make sure cables are not damaged or creating a safety hazard.
- o Be sure all equipment is mounted properly and securely.

Step 4: Connecting Devices to the Switch

The following procedure describes how to connect devices to the switch's RJ-45 ports. Your NETGEAR Model FS526T Smart Fast Ethernet Switch contains Auto Uplink™ technology, which allows you to attach devices using either straight-through or crossover cables.

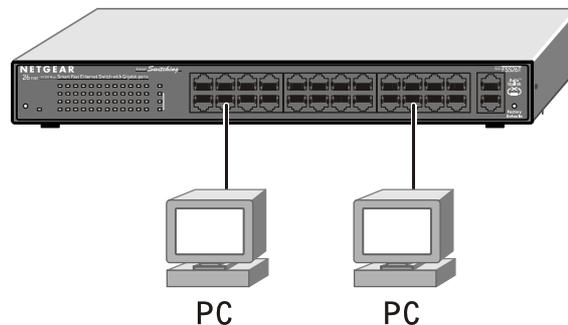


Figure 4-4. Connecting Devices to the Switch

Connect each device to an RJ-45 network port on the switch's front panel (see Figure 4-4). Use Category 5 (Cat5) unshielded twisted-pair (UTP) cable terminated with an RJ-45 connector to make these connections.

Note: Ethernet specifications limit the cable length between the switch and the attached device to 100 m (328 ft).

Step 5: Applying AC Power

NETGEAR Model FS526T Smart Fast Ethernet Switches do not have an ON/OFF switch; the only method of applying or removing AC power is by connecting or disconnecting the power cord. Before you connect the power cord, select an AC outlet that is not controlled by a wall switch, which can turn off power to the switch. After you select an appropriate outlet, use the following procedure to apply AC power.

Connect the female end of the supplied AC power adapter cable to the power receptacle on the back of the switch.

Connect the 3-pronged end of the AC power adapter cable to a grounded 3-pronged AC outlet.

When you apply power, the **Power** LED on the switch's front panel will be Green.

If the **Power** LED does not go on, check that the power cable is plugged in correctly and that the power source is good. If this does not resolve the problem, refer to Appendix B, Troubleshooting.

Step 6: Switch Management through a Web Browser or the PC Utility for Initial Configuration

Your NETGEAR Model FS526T Smart Fast Ethernet Switch contains software for viewing, changing, and monitoring the way it works. This management software is not required for the switch to work. You can use the 10/100 Mbps ports and the built-in RJ-45 Gigabit ports without using the management software. However, the management software can let you setup VLAN and Trunking features and also improve the efficiency of the switch and, as a result, improve its overall performance as well as the performance of your network.

After you power-up the switch for the first time, you can configure it using a Web browser or a utility program called GearDiscovery. For more information about managing the switch, see "User's Manual" on the CD-ROM.

APPENDIX A: GLOSSARY

This appendix defines terms associated with switching technology.

10BASE-T	The IEEE specification for 10 Mbps Ethernet over Category 3, 4, or 5 twisted-pair cable.
100BASE-FX	The IEEE specification for 100 Mbps Fast Ethernet over fiber-optic cable.
100BASE-TX	The IEEE specification for 100 Mbps Fast Ethernet over Category 5 twisted-pair cable.
1000BASE-SX	The IEEE specification for 1000 Mbps Gigabit Ethernet over fiber-optic cable.
1000BASE-T	The IEEE specification for 1000 Mbps Gigabit Ethernet over Category 5 twisted-pair cable.
Auto-negotiation	A feature that allows twisted-pair ports to advertise their capabilities for speed, duplex and flow control. When connected to a port that also supports auto-negotiation, the link can automatically configure itself to the optimum setup.
Auto Uplink	A feature that allows twisted-pair ports to sense if a normal (MDI-X) or uplink (MDI) connection is necessary and make the right link. It adjusts for straight-through or crossover cables.
Backbone	The part of a network used as a primary path for transporting traffic between network segments.
Bandwidth	The information capacity, measured in bits per second that a channel could transmit. Bandwidth examples include 10 Mbps for Ethernet, 100 Mbps for Fast Ethernet, and 1000 Mbps (1 Gbps) for Gigabit Ethernet.
Baud	The signaling rate of a line, that is, the number of transitions (voltage or frequency changes) made per second. Also known as line speed.
Broadcast	A packet sent to all devices on a network.
Broadcast storm	Multiple simultaneous broadcasts that typically absorb all the available network bandwidth and can cause a network to fail. Broadcast storms can be due to faulty network devices or network loops.
Capacity planning	Determining whether current solutions can satisfy future demands. Capacity planning includes evaluating potential workload and infrastructure changes.
Class of Service	A term to describe treating different types of traffic with different levels of service priority. Higher priority traffic gets faster treatment during times of switch congestion.
Collision	A term used to describe two colliding packets in an Ethernet network. Collisions are a part of normal Ethernet operation, but a sudden prolonged increase in the number of collisions can indicate a problem with a device, particularly if it is not accompanied by a general increase in traffic.
Endstation	A computer, printer, or server that is connected to a network.
Ethernet	A LAN specification developed jointly by Xerox, Intel and Digital Equipment Corporation. Ethernet networks transmit packets at a rate of 10 Mbps.
Fast Ethernet	An Ethernet system that is designed to operate at 100 Mbps.
Gigabit Ethernet	An Ethernet system that is designed to operate at 1000 Mbps (1 Gbps).
Fault isolation	A technique for identifying and alerting administrators about connections (such as those associated with switch ports) that are experiencing congestion or failure, or exceeding an administrator-defined threshold.
Forwarding	The process of sending a packet toward its destination using a networking device.
Filtering	The process of screening a packet for certain characteristics, such as source address, destination address, or protocol. Filtering is used to determine whether traffic is to be forwarded, and can also prevent unauthorized access to a network or network devices.
Flow control	A congestion-control mechanism. Congestion is caused by devices sending traffic to already overloaded port on a switch. Flow control prevents packet loss and temporarily inhibits devices from generating more traffic until the period of congestion ends.
Full-duplex	A system that allows packets to be transmitted and received at the same time and, in effect, doubles the potential throughput of a link.
Half-duplex	A system that allows packets to be transmitted and received, but not at the same time. Contrast with full duplex.
IEEE	Institute of Electrical and Electronics Engineers. This American organization was founded in 1963 and sets standards for computers and communications.
IETF	Internet Engineering Task Force. An organization responsible for providing engineering solutions for TCP/IP networks. In the network management area, this group is responsible for the development of the SNMP protocol.
IGMP	Internet Group Management Protocol, the standard for IP multicasting in the Internet. IGMP is used to establish host memberships in multicast groups on a single network. (See IP multicast)
IP	Internet Protocol. IP is a layer 3 network protocol that is the standard for sending data through a network. IP is part of the TCP/IP set of protocols that describe the routing of packets to addressed devices.
IP address	Internet Protocol address. A unique identifier for a device attached to a network using TCP/IP. The address is written as four octets separated with periods (full-stops), and is made up of a network section, an optional subnet section and a host section.
IP multicast	Sending data to distributed servers on a multicast backbone. For large amounts of data, IP Multicast is more efficient than normal Internet transmissions, because the server can broadcast a message to many recipients simultaneously. Unlike traditional Internet traffic that requires separate connections for each source-destination pair, IP multicasting allows many recipients to share the same source. This means that just one set of packets is transmitted for all the destinations.
LAN	Local Area Network. A network of endstations (such as PCs, printers, servers) and network devices (hubs and switches) that cover a relatively small geographic area (usually not larger than a floor or building).
Load balancing	The ability to distribute traffic across various ports of a device, such as a switch, to provide efficient, optimized traffic throughout the network.
Loop	An event that occurs when two network devices are connected by more than one path, thereby causing packets to repeatedly cycle around the network and not reach their destination.

MAC	Media Access Control. A protocol specified by the IEEE for determining which devices have access to a network at any one time.
MAC address	Media Access Control address; also called hardware or physical address. Most devices that connect to a LAN have a MAC address assigned to them, as they are used to identify other devices in a network.
Multicast	A single packet sent to a specific group of endstations on a network.
Port monitoring	The ability to monitor the traffic passing through a port on a device to analyze network characteristics and perform troubleshooting.
Port speed	The speed that a port on a device uses to communicate with another device or the network.
Port trunking	The ability to combine multiple ports on a device to create a single, high-bandwidth connection.
Protocol	A set of rules for communication between devices on a network.
Quality of Service	A term to describe delay, throughput, bandwidth, and other factors that measure the service quality provided to a user.
Segment	A section of a LAN that is connected to the rest of the network using a switch, bridge, or repeater.
SNMP	Simple Network Management Protocol. An IETF standard protocol for managing devices on a TCP/IP network.
Spanning Tree	A technique that detects loops in a network and logically blocks the redundant paths, ensuring that only one route exists between any two LANs.
Spanning Tree Protocol (STP)	A protocol that finds the most efficient path between segments of a multi-looped, bridged network. STP allows redundant switches and bridges to be used for network resilience, without the broadcast storms associated with looping. If a switch or bridge falls, a new path to a redundant switch or bridge is opened.
Switch	A device that interconnects several LANs to form a single logical LAN that comprises of several LAN segments. Switches are similar to bridges, in that they connect LANs of a different type; however they connect more LANs than a bridge and are generally more sophisticated.
TCP/IP	<p>Transmission Control Protocol/Internet Protocol. This is the name for two of the most well-known protocols developed for the interconnection of networks. Originally a UNIX standard, TCP/IP is now supported on almost all platforms, and is the protocol of the Internet.</p> <ul style="list-style-type: none"> ■ TCP relates to the content of the data traveling through a network — ensuring that the information sent arrives in one piece when it reaches its destination. ■ IP relates to the address of the endstation to which data is being sent, as well as the address of the destination network.
Traffic prioritization	Giving time-critical data traffic a higher quality of service over other, non-critical data traffic.
Unicast	A packet sent to a single endstation on a network.
VLAN	Virtual LAN. A logical association that allows users to communicate as if they were physically connected to a single LAN, independent of the actual physical configuration of the network.

APPENDIX B: TROUBLESHOOTING

This chapter provides information about troubleshooting the NETGEAR Model FS526T Smart Fast Ethernet Switch. Topics include:

- Troubleshooting chart
- Additional troubleshooting suggestions

Troubleshooting Chart

Table B-1 lists symptoms, causes, and solutions of possible problems.

Table B-1. Troubleshooting Chart

Symptom	Cause	Solution
Power LED is off.	No power is received	Check the power cord connections for the switch at the switch and the connected device. Make sure all cables used are correct and comply with Ethernet specifications.
Link LED is off or intermittent.	Port connection is not working.	Check the crimp on the connectors and make sure that the plug is properly inserted and locked into the port at both the switch and the connecting device. Make sure all cables used are correct and comply with Ethernet specifications. See Appendix D. Check for a defective adapter card, cable, or port by testing them in an alternate environment where all products are functioning.
File transfer is slow or performance degradation is a problem.	Half- or full-duplex setting on the switch and the connected device are not the same.	Make sure the attached device is set to auto negotiate.
A segment or device is not recognized as part of the network.	One or more devices are not properly connected, or cabling does not meet Ethernet guidelines.	Verify that the cabling is correct. Be sure all connectors are securely positioned in the required ports. Equipment may have been accidentally disconnected.
ACT LED is flashing continuously on all connected ports and the network is disabled	A network loop (redundant path) has been created (see Figure 2-3).	Break the loop by ensuring that there is only one path from any networked device to any other networked device.

Additional Troubleshooting Suggestions

If the suggestions in Table B-1 do not resolve your problem, refer to the troubleshooting suggestions in this section.

Network Adapter Cards

Make sure the network adapter cards installed in the PCs are in working condition and the software driver has been installed.

Configuration

If problems occur after altering the network configuration, restore the original connections and determine the problem by implementing the new changes, one step at a time. Make sure that cable distances, repeater limits, and other physical aspects of the installation do not exceed the Ethernet limitations.

Switch Integrity

If required, verify the integrity of the switch by resetting the switch. To reset the switch, use the Tools> Reset command or remove AC power from the switch and then reapply AC power. If the problem continues, contact NETGEAR technical support. In North America, call 1-888-NETGEAR. If you are outside of North America, please refer to the support information card included with your product.

Auto Negotiation

The 10/100 Mbps ports negotiate the correct duplex mode and speed if the device at the other end of the link supports auto negotiation. If the device does not support auto negotiation, the switch only determines the speed correctly and the duplex mode defaults to half-duplex.

The gigabit port on the Gigabit module negotiates speed, duplex mode, and flow control, provided that the attached device supports auto-negotiation.

APPENDIX C: TECHNICAL SPECIFICATIONS

This appendix provides technical specifications for the NETGEAR Model FS526T Smart Fast Ethernet Switch.

Network Protocol and Standards Compatibility

IEEE 802.3 10BASE-T
IEEE 802.3u 100BASE-TX
IEEE 802.3ab 1000BASE-T
IEEE 802.3x flow control

Management

IEEE 802.1Q Static VLAN (Up to 64)
Port-based VLAN (Up to 26)
IEEE 802.1p Class of Service (CoS)
Port-based QoS (options High/Normal)
Port Trunking - Manual as per IEEE802.3ad Link Aggregation

Interface

26 RJ-45 connectors for 10BASE-T, 100BASE-TX, and 1000BASE-T (Auto Uplink™ on all ports)

LEDs

Per port (10/100 and Gigabit): Link/ Activity, Speed
Per device: Power

Performance Specifications

Forwarding modes: Store-and-forward
Bandwidth: 8.8 Gbps
Network latency: Less than 20 microseconds for 64-byte frames in store-and-forward mode for 100 Mbps to 100 Mbps transmission
Buffer memory: 784/512 KB embedded memory per unit
Address database size: 4,000 media access control (MAC) addresses per system
Addressing: 48-bit MAC address
Mean Time Between Failure (MTBF): 59,524 hours (~ 6.8 years)

Power Supply

Power Consumption: 25 W maximum
100-240VAC/50-60 Hz universal input

Physical Specifications

Dimensions (W x D x H): 330 x 207 x 43 mm (13 x 8.15 x 1.7 in)
Weight: 2.25 kg (4.95 lbs)

Environmental Specifications

Operating temperature: 0 to 40°C (32 to 104°F)
Storage temperature: -10 to 70°C (14 to 158°F)
Operating humidity: 90% maximum relative humidity, non-condensing
Storage humidity: 95% maximum relative humidity, non-condensing
Operating altitude: 10,000 ft (3,000 m) maximum
Storage altitude: 10,000 ft (3,000 m) maximum

Electromagnetic Emissions

CE mark, commercial
FCC Part 15 Class A
VCCI Class A
C-Tick
MIC

Electromagnetic Immunity

EN 50082-1
EN 55024

Safety

CE mark, commercial
TUV licensed (EN 60 950)
cUL IEC950/EN60950

Technical Support

PLEASE REFER TO THE SUPPORT INFORMATION CARD THAT SHIPPED WITH YOUR PRODUCT.

By registering your product at www.NETGEAR.com/register, we can provide you with faster expert technical support and timely notices of product and software upgrades.

NETGEAR, INC.

Support Information

Phone: 1-888-NETGEAR (For US & Canada only)

See Support information card for other countries.

E-mail: support@NETGEAR.com

www.NETGEAR.com

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